National Teleconsultation Centre (CoNTeC) and COVID-19

Part of: GS Prelims and GS-II- Institution

Recently, the Union Minister of Health & Family Welfare launched the COVID-19 National Teleconsultation Centre (CoNTeC).

Key Points

- The CoNTeC is a **Telemedicine Hub** established by AIIMS, New Delhi, wherein **expert doctors from various clinical domains will be available 24x7** to answer the multifaceted questions from specialists from all over the country.
  - Doctors worldwide are using different protocols to treat COVID-19 patients. The goal of the facility is to **at least connect the doctors in the country** together to discuss amongst themselves the protocols undertaken and provide the best treatment accordingly.
- It is a **multi-modal telecommunications hub** through which 2 way audio-video and text communications can be undertaken from any part of the country as well as the world at large.
- The CoNTeC is also fully integrated with the **National Medical College Network (NMCN)** to conduct a full fledged Video Conference (VC) between the 50 Medical Colleges connected through the NMCN with its National Resource Centre located at Sanjay Gandhi Post Graduate Institute of Medical Sciences (SGPGI), Lucknow.
- Under CoNTeC, the **patient management advice** offered will be standardized as per the national guidelines supplemented protocols developed by the team at AIIMS.

National Medical College Network (NMCN) Scheme

- Under the NMCN scheme, **50 Govt. Medical Colleges are being inter-linked** with the purpose of tele-education, e-Learning and online medical consultation by utilising the connectivity provided by **National Knowledge Network (NKN)**.
- Under this initiative a virtual layer of specialty/super specialty doctors from these medical colleges is created for providing online medical consultation facilities to citizens similar to OPD facilities through a web/portal.